

Big Dream Ministries

Privacy Statement

Summary

We value your privacy and appreciate that you trust us with your personal information. We will never sell or give away any of your personal information such as email address, phone number, name, address, or order information. Any information collected by this application or by third-party services used by this application is only for the purpose of providing the service requested by the customer.

When you purchase from us, your email and address will be added to our internal mailing list, but you can unsubscribe at any time. We do not keep or store your credit card information.

How we collect and store information

When ordering a product from our website, you must provide your name, email, billing and shipping address and financial information (such as credit card number, expiration date and CVC code) and an optional phone number. This information is used for billing purposes and to fulfill your order. If we have trouble processing an order, this contact information is used to get in touch with you.

Once you purchase from us, the personal information you provided will be created as a user in our ordering system (name, email, billing and shipping address, and phone number). This information is used to keep an order history and for ease-of-use the next time you place an order. No financial information is stored or kept.

User information will be added to our internal mailing list for monthly newsletters and other ministry updates. This is stored in our marketing platform, Constant Contact, and our Customer Relationship Management (CRM) database, Hubspot.

Invoice information (personal information and order details) will be added to our accounting system, Quickbooks Online, for our financial management.

We never give out any information to other organizations, and our employees are trained in how to store and use this information.

Cookies and usage data are tracked automatically through Google Analytics services for website usage. Cookies are also used to remember your log-in account.

Some of our third-party partners (such as UPS Shipping, Stripe credit card, and Authorize.net) may also have access to the information you provided. However, we have no access to or control over these cookies or data. We strive to choose trusted third-party partners who also have a commitment to security.

What information we hold

When you purchase through our website, we may collect all or some of this information: your name and company, email address, phone number, IP address, billing and shipping address.

If you sign up for an email newsletter, we collect your name and email address.

If you do business with us, we keep records of the invoices we send you and the payments you make, but we do not keep credit card information.

All purchases are processed securely by Stripe or Authorize.net.

Who has access to information stored about you

Internal Team Members

When we store information in our own systems, only the people who need it have access. Our management team has access to everything you've provided, but individual employees have access to only what they need to do their job.

Third Party Vendors

In order to provide your requested service, we do use third-party vendors for credit card processing (Stripe and Authorize.net), and shipping (United Parcel Service).

Other systems that are used in the management and marketing of our business include: Constant Contact (marketing), Hubspot (customer relationship management), and Quickbooks (accounting).

Big Dream Ministries is not responsible for the privacy practices of these third-party vendors. This privacy statement only applies to information collected and stored by Big Dream Ministries.

How to request your information

If your information changes, or if you no longer desire our services, you may contact us to correct, update, or remove your personal data. This can be done by contacting our Customer Care at customercare@theamazingcollection.com or calling 1-888-366-3460.

Changes to your policy

If we change the contents of this policy, those changes will become effective the moment we publish them on our website.

If you have any questions or feel we are not abiding by our posted privacy policy, please contact us at customercare@theamazingcollection.com or by calling 1-888-366-3460.